

# Gore Bay Newsletter

## Issue 7



### Dear community members,

Happy New Year and welcome to our latest community newsletter! The intent of our newsletters is to provide an overview of what has been happening over the last six months at Gore Bay Terminal.



Regrettably, we finished the year with a marine fuel oil leak on Friday 30 December 2016 during barge loading operations. I am proud of our operational record and of course, I am very disappointed that this incident occurred. We are undertaking a full investigation to ensure we do everything we can to prevent such an incident from occurring again.

In other Terminal news, last year, we commenced the replacement of the electrical substations. In addition to our regular maintenance program, we also continued with a range of initiatives including a review of the cladding on a fuel oil tank that has been impacted by local bird life.

Being mindful of the community, we have continued our efforts to minimise any impacts from noise and odours. I have previously talked about our unique ship vetting process for vessels that berth at Gore Bay. For a number of years now, we have also required that the vessels that berth at Gore Bay use fuel with a lower sulphur content.

Our last Community Information Evening for our nearest neighbours was held at the Greenwich Sailing Club on November 11. An area of interest from the community was whether the marine fuel barge could use shore power. Once we have completed our electrical substation works we will then be able to continue our barge shore power investigations. The next Community Information Evening will be held in March.

As part of our national community investment program Jigsaw, I was honoured to take part in awarding a number of Role Model Community Grants to a variety of community organisations and we also supported the Greenwich Village Games held in December 2016.

In other news, Viva Energy signed an agreement with Shell to purchase its aviation business in Australia. Viva Energy is already the exclusive supplier of jet fuel to Shell Aviation Australia so, if the purchase proceeds, there will be no change to our operations at Gore Bay Terminal.

I am always keen to receive your feedback so please refer to our How to Contact Us section if you'd like to speak with us. You can also find out more on our website at [www.vivaenergy.com.au/operations/gore-bay](http://www.vivaenergy.com.au/operations/gore-bay).

### Marine Fuel Oil Leak

We asked James Crowden a few questions about the marine fuel oil leak that occurred on 30 December 2016 to help the community understand what happened, our response to contain the leak and clean up activities:

#### How did the marine fuel oil leak happen?

The leak happened during barge loading operations from an onshore pipe. We are conducting a full investigation to determine the cause of the incident and identify if there are any actions that can be taken to minimise the risk of this occurring in the future.

#### What was the scale of the leak?

The majority of the leak was contained on land within the terminal facility, however a quantity of marine fuel entered the water. It is difficult to determine exactly how much marine fuel oil entered the water, but it is estimated to be a few hundred litres.

#### What kind of Emergency Response was enacted and how was the community protected?

Terminal staff responded immediately and the leak was fully contained within protective booms so that no fuel escaped beyond the boomed area and into the harbour. The relevant authorities were notified of the incident and continue to monitor Viva Energy's response and clean-up efforts.

#### How was the clean-up managed?

The majority of the marine fuel oil was quickly recovered from the water, and then our clean-up efforts focused on residual material on the shore and terminal structures under the guidance of the EPA. There was particular care placed on other sensitive areas during the clean-up. A protective boom was used to facilitate the cleaning process.

#### What is marine fuel oil?

Marine Fuel Oil is used to fuel marine vessels such as cruise ships, cargo vessels including fuel tankers, to name a few. Marine fuel oil is stored at Gore Bay Terminal and is not a flammable fuel.

### Improved Reliability at Gore Bay

Viva Energy has invested over \$10M in works to replace the electrical substations at Gore Bay. The works are well advanced with most of the construction and electrical cabling completed. The final phase of works are internal to the substations.

The works aim to improve operational reliability of the site into the future and is a key investment into the Terminal.



A new substation installed at Gore Bay with most of its construction completed.

### Continued Maintenance Program

We conduct regular maintenance works to ensure we operate a reliable and safe fuel import Terminal. Over the last few years we have spent around \$25M and also made a number of operational improvements to the Gore Bay facility.

We progressed with our pipelines inspection, maintenance and painting program. As mentioned, we also commenced a review of the cladding on one of the fuel oil tanks. These tanks are insulated to keep the fuel oil warm and the local bird population pecks at the insulation which may give the impression that the tanks are in poor condition. Any replacement of the cladding will improve the tank's appearance.

Our maintenance program focuses on ensuring the integrity of our equipment however, we also have a rolling painting schedule for the Terminal to improve aesthetics.



Cladding that will be replaced on a marine fuel oil tank.

## Supporting Local Role Models – Viva Energy awards grants to community organisations

As part of Viva Energy's national Community Investment Program - Jigsaw - each year we invite not-for-profit organisations to apply for grants of up to \$5,000 as part of our Role Model Grants program. Congratulations to the successful applicants who were awarded role model grants for 2016. The successful applicants from NSW were:

### Grow

Grow is a community based program that was established in Sydney in 1957 that has helped thousands of Australians recover from mental illness through their unique programs of support.

Viva Energy's grant will go towards providing training to up skill volunteers in effective support sessions across NSW.

For more information about the Grow program and locations in NSW, please visit their website at <https://www.grow.org.au/grow-program/>



Representatives from Grow and Viva Energy

## Yfoundations

Yfoundations is an organisation that has been working with the community since its founding as "Youth Refuge Action Group" in 1979. The programs aim to represent the concerns of vulnerable young people who need support and are at risk of homelessness.

Viva Energy's grant will contribute towards a Youth Advocacy and Research Group aimed at identifying young people who may not have access to existing support services.



Representatives from Yfoundations and Viva Energy

For more information about the services provided by Yfoundations and locally, please visit their website <https://yfoundations.org.au/>

## Youth Off the Streets

Youth off the streets is a community organisation that supports disadvantaged young people who may become homeless, drug dependant and/or are recovering from abuse. Since its formation in 1991, Youth Off the Streets has grown to a major youth specific agency delivering 35 different services.



Representatives from Yfoundations and Viva Energy

Viva Energy's grant will contribute towards the education and drug and alcohol rehabilitation services offered by Youth Off the Streets.

For more information about Youth Off the Streets, please visit their website <https://youthoffthestreets.com.au/>

We wish all of our successful applicants every success in implementing their programs. Applications for 2017 are open from July and will close in September. Applications need to be made on-line. You can find out more about Viva Energy's community Program Jigsaw at [www.vivaenergy.com.au/community](http://www.vivaenergy.com.au/community).

## Viva Energy continues its support of the 2016 Greenwich Village Games



The community participating in the Greenwich Village Games held Dec 2 - 4 2016

We congratulate the organisers for holding another successful event that was held over the weekend of December 2 - 4 at Bob Campbell Oval.

With over 1,700 registered participants, this represents around one third of the entire Greenwich community! The ages of participants ranged from under five to 60+ years.

Viva Energy was one of the proud sponsors of the Greenwich Village Games. The event is organised and run by the local community for the local community, as a non-profit community event.

## WHAT'S THAT SOUND?



### The Gore Bay Terminal alarm is tested every Tuesday at 8.30am.

This alarm is part of the Terminal's safety system and it is intended for on-site personnel only.

There is no need for the community to take action if the alarm is sounded. In the unlikely event that an incident occurs and actions need to be taken, Emergency Services will direct the community.

If you have a concern regarding our day to day operations please call **8437 1238** immediately so that concerns can be investigated and appropriate action taken (if required).

### Further Information



**Website:** [www.vivaenergy.com.au/operations/gore-bay](http://www.vivaenergy.com.au/operations/gore-bay)



**Email:** [Communityrelations@vivaenergy.com.au](mailto:Communityrelations@vivaenergy.com.au)



**Postal:** External Communications PO BOX 872 Melbourne 3001



**Operational Issues/Complaints (24-hour line): 8437 1238**  
**Emergencies: 000**