



REMEDIATION SYSTEM COMMISSIONING

To address historical impacts to the groundwater in the area of the Digman reserve, the Terminal has been constructing a groundwater remediation system located at the east tank farm area within the former Boiler House building. The system was completed and commenced operation in May this year.

The system has been designed to recover petroleum products from the groundwater that are present as a consequence of historical operations at the site. Our current operations and work practices are designed to minimise the impact of our operations on the environment and incorporate a systematic approach to ensure compliance with the law.

The multi-phase vacuum extraction (MPVE) remediation system will operate for at least the next two years as part of a formal Clean-up Plan developed in consultation with EPA Victoria. Supporting these important works is a thorough environmental management program which includes regular environmental works (such as air, soil and groundwater monitoring) in areas in and around the Terminal site.



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A MESSAGE FROM THE TERMINAL MANAGER

Dear community member,

Shell Newport Terminal continues to be proud of operating as one of the key fuel and lubricant distribution points in Victoria. In the last year alone, site staff has facilitated the supply of over 3 billion litres of solvents, lubricants, aviation and vehicle fuels, and all the while operating in a very safe and environmentally sensitive manner.

This year has seen the construction of a complex and best-in-class groundwater remediation system on site. The remediation system, referred to as a Multi-Phase Vapour Extraction (MPVE) unit, is designed to remove the historical contamination related to local industry operation spanning almost a century. The Terminal's primary strategy for environmental control is to protect the environment by preventing any release of products. It is also rewarding however for the site to have an opportunity to improve the existing, historical environmental conditions.

Another substantial activity on site is the upgrading of Terminal infrastructure related to emergency response which includes the ongoing modifications to the tank bund walls. Bunds act like dams surrounding the tanks in the event of major spill and are one of the controls we have on site.

Some of the bund walls are being made higher/wider and are being reinforced with concrete to make them more resistant to erosion due to weather and animal burrowing.

On 19 June 2013 over 2500 Shell staff and contractors across Australia gathered together to take time for safety as part of our annual Safety Day program. Locally our employees and contractors gathered together at the Terminal to celebrate and discuss the 2013 theme of 'Time for Safety'; the theme concentrated heavily on the simple but important concept that we must always take the time to perform tasks safely and to never be complacent when it comes to how we operate. While Safety Day is only held once a year, safety is our prime focus each and every day.

I am proud of the dedication of the terminal staff to constantly deliver on our promise of safe and efficient operations, and it gives me pleasure to be able to share our exciting projects and improvements with the community. I would like to thank the community members who regularly commit to our Community Liaison Group meetings (refer to Shell Newport website for upcoming dates), and I would also like to encourage other interested community members to join us.

In addition to our regular meetings, this newsletter provides another medium through which we can communicate. I hope that you take the opportunity to read through these articles and if you have any queries, please feel free to contact us as per the details on the last page.

Sincerely,

David Di Giovine

FIELD TRIP TEACHES GRADUATES ABOUT SAFETY

Late last month nine Shell graduates attended a full day's Quality, Health Safety, Security and Environmental (Q-HSSE) field experience at the Newport Terminal.

The group spent the day attending engagements with the terminal's senior leaders, and speaking with various logistics teams. They concluded the day with a gantry tour.

Throughout the day there was a strong focus on the various Q-HHSE barriers that exist throughout the entire customer order through to fulfilment process.

As the majority of the group were office-based, the opportunity to see working examples of these safety barriers in action was particularly insightful.



Caption: Hawthorn graduates during a field trip to Newport

Terminal. L- R: Elise Churchill, Richard Xin, Josh Diskin, Vanessa Kong, Tom Curry, Jessie Lyons, Prue Hatcher and Caitlin Kavanagh

RECONCILIATION IN ACTION AT NEWPORT TERMINAL

Shell's Reconciliation Action Plan was launched in 2011 and updated in 2013. The vision of the RAP is that: "Shell Australia aspires to positively contribute to Australia's reconciliation journey. Shell employees acknowledge and respect the culture and contribution to Australia of Aboriginal and Torres Strait Islander peoples and recognise that true and lasting reconciliation improves prosperity for all Australians, including adding value to our business."

Recently Newport provided an opportunity to a final-year mechanical engineering student from ANU Canberra who completed a 12-week internship over summer 2012-2013. He was introduced to Shell by Career Trackers, a national non-profit organisation that works with Indigenous students to create career pathways for them through a structured internship program.



PYJAMA DRIVE 2013

Staff at Newport Terminal participated once again in the annual pyjama drive held in July.

Shell's social investment partner, The Pyjama Foundation, is a children's charity that is breaking the cycle of disadvantage experienced by Australian children in foster care and annually they run the pyjama drive to collect brand new PJs to donate to children in foster care. There are more than 37,000 children in foster care in Australia and these children often enter care with little or nothing but the clothes they are wearing, and the PJs help bring a little comfort.

Why only brand new pyjamas? The children often receive second-hand clothing so the drive gives them the opportunity to get something brand new, that's just for them!

Newport Terminal collected 49 pairs of pyjamas to add to Shell's overall donation of over 150 pairs to give to the kids courtesy of the Pyjama Foundation.

COMMUNITY LIAISON GROUP MEETINGS

The terminal values open communication with its local community. Regular community liaison group meetings are held where all community members are welcome to attend.

The meetings provide the opportunity for us to discuss the performance of the terminal with the members of the community, representatives for the Environment Protection Authority (EPA), City West Water, Work Cover and the Hobsons Bay City Council.

The next community meeting is to be held on 11 December 2013. Entry is via the reception area at Newport Terminal located adjacent to the visitors' car-park. Contact **Michael Van Gaalen** on 03 9392 1297 if you would like to attend.

