

Viva Energy Australia: The Best Of Both Worlds



The Gore Bay Terminal

Viva Energy Australia was launched following Vitol's acquisition of Shell's Australian downstream business in August 2014.

Viva Energy Australia brings together the strength of two of the world's foremost energy companies to create Australia's newest but highly experienced energy provider.

Shell is one of the world's most recognised and respected brands, with a reputation for quality and technological innovation that is reflected in products that combine performance, efficiency and reliability.

Viva Energy will proudly sell Shell products under licence in

Australia and continue to access future advancements that will come from more than \$1.3B of annual global investment in research and development.

Vitol is the world's largest independent energy trading company and is the leading shareholder of Viva Energy Australia. With more than 200 ships at sea at any given time and more than five million barrels of crude oil and products traded every day, Vitol has the scale and capability to meet Australia's growing demand for energy.

Visit www.vivaenergy.com.au to find out more about Viva Energy Australia!

Introducing the New Terminal Manager

Dear community members,

My name is James Crowden and I was recently appointed as the Gore Bay Terminal Manager.

Last year was an exciting time for Terminal staff as the company transitioned to become Viva Energy Australia (and is now a locally managed business).

I want to emphasise that our team remains focused on delivering a high standard of safety and environmental performance, whilst continuing to ensure we validate and build upon our robust process safety controls. This includes routine checks to ensure potential hazards are being managed well.

If you want more information about the Terminal, please visit the new Viva Energy website. If you have a concern regarding our day to day operations, I encourage you to contact us on our 24-hour line so that issues are investigated immediately.

I am pleased to report that Viva Energy will continue to sponsor local activities. Last year we continued our support of the *Lane Cove Youth Orchestra and Carols by Candlelight*. This was in addition to our *Employee Community Grants Programme* (which is currently accepting applications for the first grants round in 2015).

I am looking forward to getting to know, and continuing to support, the Gore Bay community throughout my time here.

Kind regards,

James Crowden

Gore Bay Terminal Manager



Project Works Update



The new Gore Bay fender.

Works to further improve the environmental performance of the Gore Bay Terminal – in particular to help further reduce noise emissions from the facility – have been completed. These works include the installation of:

- A third Marine Fuel Loading Arm to assist reducing the time ships are at berth when discharging certain cargos; and,
- A new fender that allows Viva Energy to select from a wider pool of ships than those that were used at Gore Bay previously – Viva Energy therefore has greater prospects of selecting better performing ships from a noise perspective.

Approval has also been granted to install acoustic soundproofing for some Terminal equipment. The next step in this process is to produce a detailed design of these acoustic enclosures.

It is intended that Development Consent will be sought from the NSW Department of Planning and Environment (DP&E) for the proposed demolition of redundant tanks and infrastructure, as well as other works that include safety and environmental improvements to the Terminal.



The new Gore Bay fuel loading arm.

Did You Know ?

The Gore Bay Terminal has been operating as a port facility, importing crude oil and finished petroleum products, since 1901. When refining stopped at the Clyde Refinery in 2012, the Gore Bay Terminal ceased importing crude oil. Imported finished petroleum products continue to be imported through the terminal. These products including gasoline, are less dangerous than crude oil (as detailed in the Australian Dangerous Goods Code).

Gasoline is not stored at Gore Bay and there are no plans to store it in the future.

Community Grants

Not-for-profit organisations are invited to apply for a Viva Energy Employee Community Grant of up to \$5000 for programmes with an education focus or objective (particularly those that encourage an interest in science and technology).

Initiatives must benefit the Gore Bay community.

For more information, or to apply for a grant, visit www.vivaenergy.com.au/about-us/in-the-community/employee-community-grants

Shipping at Gore Bay



Viva Energy has a rigorous ship vetting process and all operators of the ships selected to berth at Gore Bay understand that the company has strict environmental operating requirements for noise and odour.

Additionally, vessels are required to use diesel fuels with lower sulphur content while they are at the Terminal berth.

Further to this, the *Destine* bunker barge, which services the maritime industry in Sydney Harbour, runs on the same diesel used in cars (with sulphur content of only 0.001%).

Further Information / Contact Us

Website: www.vivaenergy.com.au/operations/gore-bay

Email: Submit comments, questions and feedback via an online form on the Gore Bay website

Postal: External Communications, PO Box 872K, Melbourne VIC 3001

Operational Issues/Complaints (24-hour line): 02 8437 1238

Emergencies: 000



WHAT'S THAT SOUND?

The Gore Bay Terminal alarm is tested every Tuesday at 8.30am.

This alarm is a part of the Terminal's safety system and it is intended for on-site personnel only.

There is no need to take action if the alarm is sounded. In the unlikely event that an incident occurs and action needs to be taken, Emergency Services will direct the community.

If you have a concern regarding our day to day operations or complaint, please call **02 8437 1238** immediately so that concerns can be investigated and appropriate action taken (if required).