

COMMUNITY UPDATE

January 12, 2017

Dear Residents,

Following the marine fuel oil leak at Gore Bay Terminal on 30 December, clean-up is continuing and progressing well under the guidance of the Environment Protection Authority (EPA) and the Australian Marine Oil Spill Centre (AMOSC).

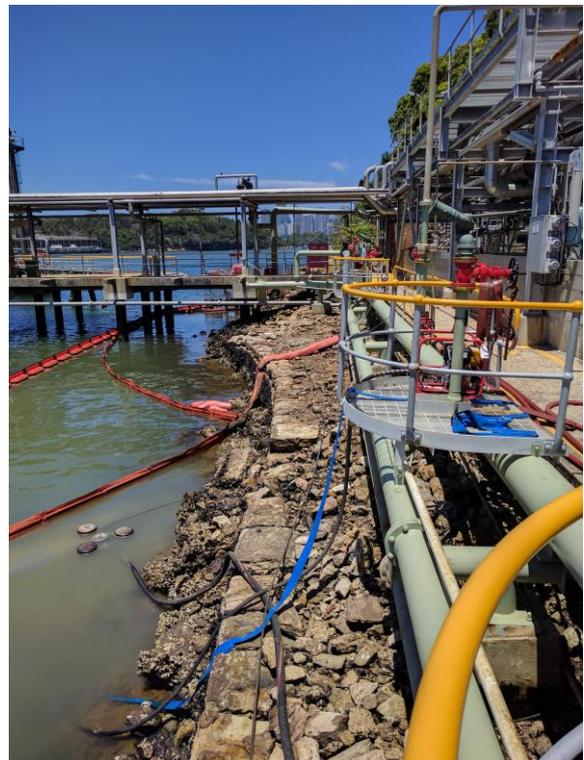
The majority of the marine fuel oil that was not contained within the Terminal has since been recovered from the water, and we are continuing our clean-up efforts on residual material on the shore and terminal structures.

We are working closely with EPA, AMOSC and the Office of Environment and Heritage (OEH) to ensure that we carefully remove any residual marine fuel oil from impacted areas, including any sensitive areas along the shoreline. The photo on the right shows one of the areas where clean-up efforts are ongoing.

You may notice cleaning work crews at the shoreline over the next few weeks as we work towards completion of the clean-up to the satisfaction of the EPA.

A protective boom will remain in place across the shoreline of the affected area during the clean-up as it will help with the cleaning process.

While surveillance and inspections are a normal part of barge loading operations, since the leak occurred, we have increased the frequency of these activities. The pipe that caused the leak has also been isolated and is currently not being used.





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We will be conducting a review of our Pollution Incident Response Management Plan (PIRMP) with a variety of agencies next week. Following that review, the updated version of the PIRMP will be posted on our website, once it is finalised.

We will also conduct a full investigation to determine the cause of the incident and identify if there are any actions that can be taken to further reduce the risk of this occurring in the future. Once the investigation has been finalised, we will update the community regarding the actions that we will be implementing.

To re-cap, marine fuel oil leaked from an onshore pipe at Gore Bay Terminal during barge loading operations. The majority of the leak was contained within the Terminal, however a quantity of the marine fuel oil did enter the water – estimated to be a few hundred litres.

Terminal staff responded immediately and the leak to the water was fully contained within protective booms. Marine Fuel Oil is not a flammable fuel. The Port Authority of New South Wales, the EPA and Emergency Services were notified at the time.

Viva Energy takes its environmental responsibilities seriously and is disappointed that this incident occurred.

Should you have any questions or concerns, please do not hesitate to contact us using our 24 hour hotline 8437 1238 or via email on communityrelations@vivaenergy.com.au.

Yours sincerely,

A handwritten signature in black ink that reads "N. Adams".

Nick Adams - Southern Region Operations Manager