

Gore Bay Newsletter

Issue 9



Welcome to our latest community newsletter which will provide you with an overview of activities over the last six months at Gore Bay Terminal.

We are always keen to receive your feedback so please refer to our **Further Information** section if you'd like to speak with us or suggest a topic for the newsletter.

You can also find out more on our website at www.vivaenergy.com.au/operations/gore-bay.

Community Meetings

During the course of 2017, Viva Energy attended a number of information forums with the Greenwich Community Association (GCA) that were facilitated by SafeWork NSW.

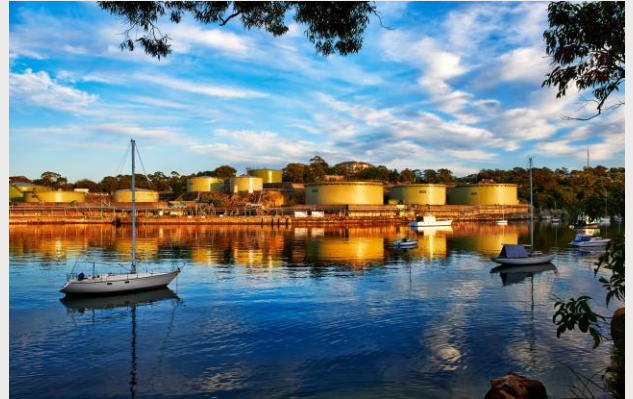
The purpose of the meetings is to discuss topics of interest to GCA and the community in relation to Viva Energy's Gore Bay operations with the relevant regulatory representatives and subject matter experts in attendance such as: SafeWork NSW, NSW EPA, Lane Cove Council, NSW Police and/or Fire and Rescue NSW.

The GCA nominated Emergency Management and Pipelines as the first topics for discussion.

An introductory forum was held in June, followed by two dedicated sessions on Emergency Management and Pipelines in August and November respectively. Some of the information discussed included:

Emergency Management:

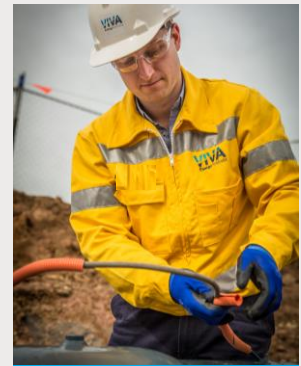
- The Willoughby/Lane Cove area falls within the North/West Metropolitan Area Emergency Management Functional Area. Every Local Emergency Management Committee (LEMC) has a Local Emergency Management Plan (LEMP);
- The LEMC facilitate local emergency management capability through inter-agency co-ordination, co-operation and information sharing;
- The decision and responsibility to evacuate, provide advice and reinstate the community rests with the combat agency in control of the incident at the time;
- Gore Bay Terminal emergency response arrangements involve the initiation of first response actions and as well as inter-agency interaction;
- Training exercises which include simulation of various scenarios (including water and land-based) are undertaken with various agencies;
- Viva Energy works with the LEMC to conduct formal interagency desktop training exercises that focus on multiple emergency services and their response to incident scenarios including subsequent evacuation if required.



Gore Bay Terminal, Gore Cove.

Pipelines:

- Viva Energy owns and operates a number of high pressure pipelines in NSW. These pipelines transfer diesel, petrol and aviation fuel;
- Pipelines are operated and maintained in accordance with Australian Standard AS2885.
- Australian Standard AS2885 is the national best practice standard for the design and operation of high pressure, steel pipelines;



Maintenance works being undertaken on a pipeline

- The carrying of hazardous liquids through pipelines at high pressure is an activity that requires potential risks to the environment and public safety to be strictly managed;
- As part of a broader engagement program with local councils and regulators, Viva Energy recently met with Lane Cove Council to outline our pipeline operations and maintenance management processes. Council representatives from Planning, Open Space, Civil Works Engineers and Environmental Health Officers attended the briefing session.

Season's Greetings

From everyone at Viva Energy we wish you a safe and happy festive season.

Scheduled pipeline maintenance works at Shell Park

Greenwich residents may have noticed works occurring at Shell Park during July and August.

The works were part of Viva Energy's ongoing pipeline management, maintenance and inspection program.

The works involved both physical inspection and scheduled replacement of coating on that section of the pipeline.

Pipelines are an important part of Viva Energy's fuel supply chain and maintenance of these is a priority for our business.

Community Program Final Call for Role Model Grants

Viva Energy's community program is offering grants of up to \$5,000 to role models from registered education facilities or non-profits organisations.

Applications for grants must be for projects which address either mental illness, substance misuse or breaking the poverty cycle through education.

If someone in your organisation needs support to continue their good work, they can apply at www.vivaenergy.com.au/community by

31 December 2017.

Getting to a Better *headspace*

In early October, Viva Energy celebrated *headspace* Day and the start of National Mental Health week.

Mental Health is something that can affect all of us, and young people are often the most at risk.

One in four 12-25 year olds have experienced a mental health issue during the past 12 months, and alarmingly, suicide is the leading cause of death of young people.

Viva Energy is very proud of our partnership with *headspace* and in particular, our mental Health Role Models program which is designed to upskill and empower young mental health ambassadors to destigmatize mental illness and promote help seeking amongst other young people.

Over the past year, Viva Energy has provided \$200,000 to *headspace* which has enabled 145 young people to participate in 26 training and upskilling programs including Young Mental Health First Aid.

Find out more about our Community Program at www.vivaenergy.com.au/about-us/community-program



Viva Energy staff marking *headspace* Day 2017.

Upcoming Community Information Evening

The next Community Information Evening for our fenceline neighbours is planned for **February 2018**, with invitations to be sent early next year.



WHAT'S THAT SOUND?



The Gore Bay Terminal alarm is tested every Tuesday at 8:30am.

This alarm is a part of the Terminal's safety system and it is intended for on-site personnel only.

There is no need to take action if the alarm is sounded.

In the unlikely event that an incident occurs and action needs to be taken, Fire & Rescue NSW will direct the community.

If you have any concerns regarding our operations, please call **8437 1238** immediately so that we can investigate and take appropriate action if required.

Further Information



Website: www.vivaenergy.com.au/operations/gore-bay



Email: Communityrelations@vivaenergy.com.au



Postal: External Communications
PO Box 872
Melbourne 3001



Operational Issues (24-hour line): 8437 1238



Emergencies: 000