

Viva Energy Australia Pty Ltd

Clyde Terminal Complaints Register

Date	Origin of Complaint	Project Area	Incident	Description	Response
30-Jun-2015	Neighbour	Demolition Area 18	Cutting Fin Fan pyrophoric residue which gave off unpleasant odour	Cutting Fin Fan pyrophoric residue which gave off unpleasant odour	Works stopped. Works cart moved to deluge cutting with water while works were completed.
No complaints in 2016	-	-	-	-	-
No complaints in 2017	-	-	-	-	-
No complaints in 2018	-	-	-	-	-
No complaints in 2019	-	-	-	-	-
No complaints in 2020	-	-	-	-	-
No complaints in 2021	-	-	-	-	-
No complaints in 2022	-	-	-	-	-
No complaints in 2023	-	-	-	-	-
No complaints in 2024	-	-	-	-	-
No complaints in 2025 (to 1 st September)	-	-	-	-	-

Last updated: 1 September 2025